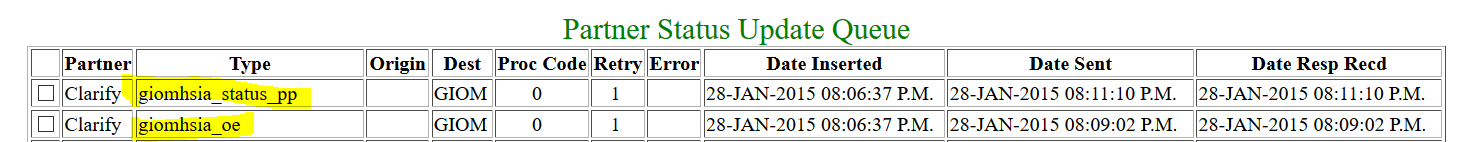
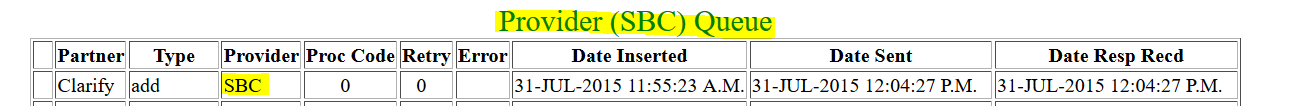
**Hard Disconnect (SBC / HSIA)**

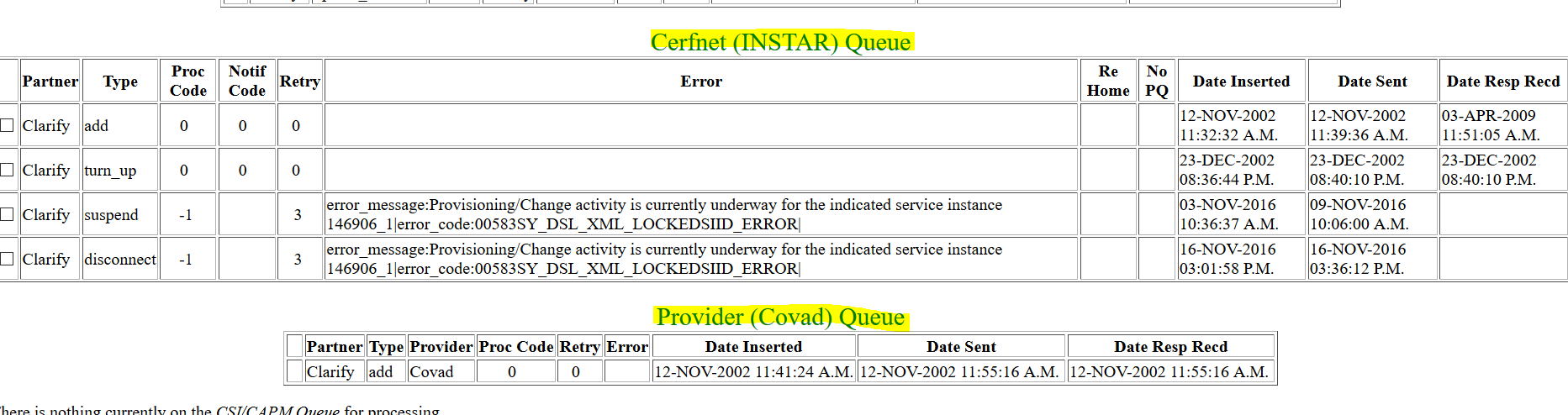
1. First check if it is an SBC order or HSIA order or Covad order
2. If there is an entry under **Partner\_Status\_Update\_Queue** with giomhsia\_oe then it is HSIA order.



1. If there is **Provider (SBC) Queue** listed for the order then it is SBC order.



1. If there is Provider (Covad) Queue then it is Covad order.



**Disconnect SBC order:**

update provisioning\_records set state\_code='SVC\_DC' where dslserviceinstanceid='965637\_1';

insert into smx\_queue values ('965637\_1', 'Clarify', sysdate,null,'' ,'disconnect',0, null);

insert into provider\_queue values ('965637\_1', 'Clarify','SBC', sysdate, null,'',null,'disconnect',0,null);

insert into partner\_status\_update\_queue values('965637\_1', 'Clarify', sysdate,'',null,'disconnect',0, null,'Clarify',null,null,null,null,null);

update partner\_status\_update\_queue set processing\_code = null, retry\_count = 0, datetime\_sent = null, datetime\_response\_received = null, datetime\_error\_notify\_sent = null, error\_message = null where dslserviceinstanceid ='965637\_1' and (update\_info ='disconnect' or update\_info='update\_status');

Commit;

**Disconnect HSIA order:**

update BRASS.provisioning\_records set state\_code='SVC\_DC' where dslserviceinstanceid in ('903897\_1');

insert into BRASS.partner\_status\_update\_queue values('903897\_1','Clarify', sysdate,'',null,'disconnect',0, null,'Clarify',null,null,null,null,null) ;

update BRASS.partner\_status\_update\_queue set processing\_code = null, retry\_count = 0, datetime\_sent = null, datetime\_response\_received = null,datetime\_error\_notify\_sent = null, error\_message = null where dslserviceinstanceid in('903897\_1') and update\_info ='disconnect';

insert into BRASS.rma\_shipping\_address values ('903897\_1','Clarify', 'FirstName', 'LastName', '208 S AKARD ST', null, 'DALLAS','TX', '75202', '908-555-1234', 'junk@att.com') ;

insert into BRASS.partner\_status\_update\_queue values('903897\_1','Clarify', sysdate,'',null,'giomhsia\_sa\_dc',0, null,'GIOM',null,null,null,null,null);

Commit;

**Disconnect Covad order:**

update provisioning\_records set state\_code='SVC\_DC' where dslserviceinstanceid='146906\_1';

insert into cerfnet\_queue values ('146906\_1', 'Clarify', sysdate, null,'',null,'disconnect',0,0,'N',null,null,null);

insert into partner\_status\_update\_queue values('146906\_1', 'Clarify', sysdate,'',null,'disconnect',0, null,'Clarify',null,null,null,null,null);

update partner\_status\_update\_queue set processing\_code = null, retry\_count = 0, datetime\_sent = null, datetime\_response\_received = null, datetime\_error\_notify\_sent = null, error\_message = null where dslserviceinstanceid ='146906\_1' and update\_info ='disconnect';

Commit;